Climaveneta SpA

Via Sarson 57/C

36061 Bassano del Grappa (VI)

Tel.: 0424 509500 - Fax: 0424 509509

VAT n° 02603430139

Notice concerning the processing of personal data (art. 13 Legislative Decree 196/2003)

Data subjects: Customers.

As Holder of your personal data, pursuant to Legislative Decree n° 196 of 30th June 2003 ('Personal data protection code'), hereinafter known as the 'Privacy Code', Climaveneta SpA hereby informs you that the above legislative decree protects persons and other subjects with regard to the processing of personal data and that your data will be processed correctly, lawfully and transparently and shall protect your privacy and other rights.

Your personal data will be processed according to the provisions of the above legislative decree and the privacy obligations contained therein.

Purpose of processing: in particular, your data will be processed for purposes connected with the implementation of the following fulfilments relative to legislative or contractual obligations:

- Legally-binding tax and accounting fulfilments;
- After-sales assistance;
- Claims management;
- Customer management;
- Quality management;
- Legally-binding fulfilments;
- Activity scheduling;
- Measuring customer satisfaction levels;
- Customer invoicing log.

The processing of functional data for fulfilling these obligations is required for the correct management of the relationship and its conferment is indispensable for achieving the above purposes. The Data Holder also informs you that failure to communicate or the incorrect communication of any of the mandatory data may make it impossible for the Data Holder to guarantee processing consistency.

Your personal data may, with your permission, also be used for the following purposes:

- Market surveys, statistics and promotional activities, also involving the delivery of advertising and promotional material.

Conferment of data is optional as concerns the above purposes, and your refusal does not compromise the continuance of the relationship o processing consistency.

Processing method: your personal data may be processed as follows:

- Assignment of processing operations to third parties;
- Creation of customer, supplier or consumer profiles;
- Processing of data collected by third parties;

- Processing with electronic calculators;
- Manual processing with paper archives.

All data is processed according to the methods indicated in arts. 11, 31 *et seq* of the Privacy Code and by the adoption of minimum safety measures provided for by the technical regulations (Annex B).

Communication: your data will be kept at our head office and will be exclusively communicated to the subjects responsible for performing the services required to correctly manage the work relationship, the rights of the data subject being guaranteed.

Your data will only be processed by staff expressly authorised by the Data Holder, in particular, by the following subject categories:

- Marketing Dept.;
- Administrative Dept.;
- Quality Dept.;
- Customer Care Dept.;
- Technical Dept.;
- Sales Dept.;
- Business Unit U.T.A. - Roof Top.

Your data may be communicated to third parties, in particular to:

- Service Centres;
- Distributors;
- Agents;
- Forwarders, Hauliers, Owner-drivers, Post Offices, Logistic companies;
- Consultants and freelancers, both individuals and firms;
- Parent companies;
- Banks and credit institutes;
- Insurance companies.

Disclosure: your data may be disclosed through:

- Publication on the Internet and in the daily and periodical press, both electronic and paper

Data Holder: pursuant to law, the Data Holder is Climaveneta SpA (Via Sarson 57/C, 36061 Bassano del Grappa (VI), Italy; e-mail: info@climaveneta.it; tel.: 0424 509500) represented by its current legal representative.

Data Processors: the persons responsible for processing your data are:

- Mauro Montello (Via Sarson 57/C , 36061 Bassano del Grappa (VI); e-mail: mauro.montello@climaveneta.it; tel.: 0424 509500).

You are entitled to ask the above data processors to delete, communicate, update, rectify and amend your personal data, and you may exercise all the rights established in art. 7 of the Privacy Code a copy of which is shown below.

Legislative Decree n° 196/2003: Art. 7 - Right of access to personal data and other rights

1. The data subject has the right to be duly informed as to the existence or otherwise of personal data relating to his/her person including instances where data has not as yet been recorded. Such data shall be delivered to the data subject in an intelligible manner.

2. The data subject shall be advised of the following:

a) source of personal data;
b) data processing purposes and procedures;

c) methods employed in case data be processed by electronic means;
d) name/surname of the Data Controller and Data Processors pursuant to the provisions of article 5, paragraph 2;
e) the entities or groups of entities to whom the personal data may be communicated or who otherwise might have access to the personal data either as the designated representative of the data controller in Italy, as the duly nominated responsible data controller, or as the duly nominated data processor of the personal data.

3. The data subject shall be entitled:

a) to update, correct when necessary and to integrate his/her personal data;
b) to delete, to transform into an anonymous format, to deny access to data processed in an illicit manner including data not requiring its storage for the purposes for which it was originally collected and subsequently processed;
c) to written certification that the activities requested and their completion, as described in a) and b) above, have been reported to those entities to whom the data had been forwarded or disseminated, except in those instances when it would be impossible to do so or would entail the use of resources and other means manifestly disproportionate to the protection of the individual's personal right;

4. The data subject shall be entitled to object in whole or in part:

a) to the processing of personal data, including the scope of the data collection, for legitimate motivations;
b) to the processing of personal data for purposes of advertising/sales or the performance of market surveys or advertising campaigns.

I hereby declare I have received and read the above

Legible signature of the data subject: .....

Climaveneta SpA
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Tel: 0424 509500 - Fax: 0424 509509
VAT n° 02603430139

Personal data consent form

date: ..... place:.....

Name, Surname or Company Name:.....

The undersigned data subject declares he/she has acquired the information provided by the Data Holder pursuant to article 13 of Legislative Decree 196/2003 (notice n° 7088.1.167438.235982) :

Permission to process shared data for the activities that are indispensable for continuing the relationship

The undersigned authorises the processing of his/her personal data for the purposes indicated in the above notice that are indispensable for allowing the Data Holder to correctly manage the relationship and process the data in a consistent way.

Permission to process additional data that is not indispensable for continuing the relationship (select items)

Do you authorise us to process your personal data for the optional purposes indicated below?

· [yes] [no] For market surveys, statistics and promotional activities also involving the delivery of advertising and promotional material.

Do you authorise us to disclose your personal data?

·[yes] [no] Publication on the Internet and the daily and periodical press, both electronic and paper

Legible signature:.....